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February 2023

A Welcome Note from the Multimodal Operations Director

We are excited to bring you better communication in the way of this newsletter! The Transit Section in the Multimodal Operations Division at MoDOT is committed to being transparent with each of you, our partners and customers.

My name is Jerica Holtsclaw and I'm the Director of the Multimodal Operations Division and have been in this role since August 2022. I have been at MoDOT for over 20 years and enjoy working with our external customers, you, to get programs delivered.



We have had several federal audits over the past six months, including a Financial Audit, Drug and Alcohol Audit and our State Management Review Audit. These audits give both you and MoDOT Transit a chance to refresh our knowledge in the federal programs that we administer and to ensure the success of these programs for years to come. Our team stands committed to ensuring knowledge is being shared and programs are being delivered while adhering to the required federal and state regulations. These programs are vital to the quality of life in Missouri, and we are proud to be part of that endeavor.

Please be looking for more training opportunities to come your way in the near future. I look forward to seeing the results that our partnership will provide.



Welcome to MoDOT's Transit Newsletter!

My name is Christy Evers and I am the administrator of transit here at the Missouri Department of Transportation. I have been in this role for about a year and a half and am no stranger to transit, serving as program manager for the Section 5310 program and the Missouri Elderly and Handicapped Transportation Assistance Program (MEHTAP) prior to my departure from MoDOT in 2018. Since my return, it has been busy to say the least, but my passion for making a difference in the lives of those we serve is what drives me to ensure that the MoDOT Transit Team is an effective partner to transit agencies across the state.

I want to thank you for the work that you do to safely serve Missourians' transportation needs. MoDOT is proud to be your partner and we look forward to making 2023 a success! The past year has brought record funding to Missouri, at both the state and federal levels, and MoDOT's objective is to deliver transit projects that promote safe and innovative transportation systems across Missouri.

The struggles endured by everyone during the pandemic have been surreal. Through it all, we've remained steadfast in our commitment to serve others. Hard work and the desire to overcome the trials of the past few years have resulted in our continued success! It's this dedication that continues to improve the health and well-being of transit riders in every area of the state.

This year, MoDOT Transit plans to bring enhanced compliance workshops, training, communications on regulatory changes and available funding opportunities to ensure your success in providing quality transit services to Missouri riders. One way we'll do this is through the InTransit newsletter, and all you have to do is subscribe!

Here's to a successful 2023 and a year of rebuilding trusted partnerships!

Transit Staff



Bryan Heckman
Senior Multimodal Operations Specialist

Bryan is a graduate of Lincoln University with a Bachelor of Science in Accounting. He has been with MoDOT for 29 years, including 10 in Transit.

He manages the Federal Transit Administration's Section 5311, which provides assistance for Rural Public Transportation and the Federal Transit Administration's Section 5339 Bus and Bus Facilities.

Janette Vomund
Senior Multimodal Operations Specialist

Janette is a graduate of William Woods University with a Bachelor of Science in Business Management. She came to MoDOT nine years ago after working in the banking industry and has spent the last eight years in Transit.

She manages the Federal Transit Administration's Section 5310 Enhanced Mobility of Seniors and Individuals with Disabilities Program, Transit Asset Management-TAM Plan, the annual DAMIS-Drug and Alcohol reporting and State Transit Assistance.



Breeze McCracken
Multimodal Operations Specialist

Breeze was born and raised in Tampa, Florida but has called Jefferson City home for the past 22 years. She began her MoDOT career with the Multimodal Division in 2018 and has been with Transit since 2021.

She manages the MEHTAP program, 5304 Human Services Coordination Plan and the Vehicle Repair Program, while also assisting with other programs where needed.



Upcoming Events

MoDOT Transit Subrecipient Compliance Workshops

Save the Dates

Attendees: All Transit subrecipients - Mandatory

Training Hosts: MoDOT and Milligan & Co. LLC

When: Various dates (see below) - All day event

Location: Various locations (see below)

Registration: Opens February 6th



<u>Date</u>	<u>Location</u>	<u>Room</u>
Monday, March 20, 2023	MoDOT NW District Office 3602 North Belt Hwy St. Joseph, MO 64506	NW Conference Center Room
Tuesday, March 21, 2023	MoDOT KC District Office 600 NE Colbern Road Lee's Summit, MO 64086	KC Conference Room 136
Wednesday, March 22, 2023	MoDOT SW District Office 3025 East Kearney St. Springfield, MO 65803	SW Conference Rooms 2 and 3
Thursday, March 23, 2023	MoDOT Central Office Lab 1617 Missouri Blvd. Jefferson City, MO 65102	2nd Floor Construction Conference Rooms East and West
Monday, April 3, 2023	MoDOT NE District Office 1711 S. Hwy 61 Hannibal, MO 63401	NE Mississippi River Room
Tuesday, April 4, 2023	MoDOT SL TMC Center 14301 South Outer 40 Road Chesterfield, MO 63017	TMC Conference Room 209
Wednesday, April 5, 2023	MoDOT SE District Office 2675 North Main St. Sikeston, MO 63801	SE SK District Conference Room

FTA Drug & Alcohol Training Program



5310 & 5311 Agencies with D&A Programs Only

Attendees: Drug & Alcohol Program Managers (DAPM) - Mandatory
Third Party Administrators (TPA) - Optional

Training Hosts: Federal Transit Administration (FTA)

When: Wednesday, March 29, 2023 - All day event

Location: MoDOT Central District - 1511 Missouri Blvd., Jefferson City, MO 65109
Muri Room

Registration: Email the names of attendees (maximum of 2 per subrecipient) to:
MOTransit@modot.mo.gov

Missouri Rural Transit Assistance Program Trainings

5311 Agencies Only

Assault Awareness and Prevention for Transit Operators

- This training provides transit bus operators the knowledge and skills needed to reduce the likelihood of assault incidents during revenue service.
- Prevention methods covered include:
 - Defining assault.
 - Discussing the types of incidents that could be considered assault.
 - Recognizing key vulnerability factors.
- Prevention strategies focus on communication and response skills and the value of reporting incidents. The importance of seeking assistance to recover from assault incidents will also be discussed.



Approximate time: 1.5 hours

Violence in the Transit Workplace - Prevention, Response and Recovery

- This training focuses on three areas: preventing, responding to and recovering from workplace violence.
- Prevention methods include:

- Implementing system and personal security measures.
 - Recognizing and reporting the warning signs of potentially violent behavior.
 - Using effective interpersonal skills for dealing with different, difficult and dangerous people.
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- Response strategies focus on self-preservation and accurate reporting, while recovery steps address the stress associated with workplace violence and what to do to address its impact.

Approximate time: 1.5 hours

To schedule MO-RTAP training for your agency, please contact **Doreen Harkins, MO-RTAP Specialist**, at (573) 341-6155 or harkinsd@mst.edu

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